



All India Graduate Engineers & Telecom Officers Association

(An Association of DR Graduate Engineers / Account Officers of BSNL)

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No: CTD/AIGETOA/14-15/14

Dated at Kolkata the 2nd Sept. 2014

To,
CGM/CTD
2nd Floor, Telephone Bhawan
Kolkata-700001

Sub: Request for agenda meeting to discuss various problems in Transmission and GSM services in CTD.

Respected Sir,

With great respect, the AIGETOA-CTD Circle Body conveys its special thanks to you, for keeping development of BSNL CTD on top priority & giving your best effort to enhance revenue for BSNL CTD. Sir, under your dynamic leadership, BSNL CTD is moving ahead and moreover, your faith on us has boosted our morale to perform better and more efficiently. Following your motto for growth in CTD, we would like to bring some more important issues under your kind notice, for the betterment of service quality in CTD. So, we request your good self to kindly give us an appointment for a meeting under your kind chairmanship with Representatives of this association.

The agenda items are as follows:

1. Immediate shifting of Transmission equipment working ,at Circus Telephone Exch ,from old burnt PCM room (1st floor) to 2nd Floor , to avoid any unpleasant incident and to mitigate any service interruption.
2. Suggestions for the improvement of GSM services in CTD
3. Immediate formation of proper Transmission route Mtce team for the speedy restoration of OF cables faults in different areas.
4. Manning ,on Sunday and Holidays ,at vital Telecom Node ,viz. Transmission Maintenance Section .
5. Improvement in providing services to MNP customers
6. Ctop-up related issues faced by CSCs and franchisees
7. Some HR related issues

Moreover, we assure you of our all possible support and coordination for betterment of Services of Calcutta Telephones.

Together we can, Together we have and Together we will.

Thanking you

Yours faithfully

D K Sahoo
Circle Secretary
AIGETOA-CTD

Copy to:

1. GS/AIGETOA