

Date : 4th May 2012

Shri R. K. Upadhyay
Chairman- cum -Managing Director
Bharat Sanchar Nigam Limited
Bharat Sanchar Bhawan, Janpath
New Delhi – 110 001

Respected Sir,

Most humbly we like to draw your kind attention to the following facts :

1. We are very much concerned about the gradual deterioration of service and trim down of revenue.
2. We all the Non executive & Executive employees are making all out efforts to improve the service condition of our circle.
3. Telephone Instruments are being procured by BSNL Head Quarters but insufficient supply causing line surrender.
4. Both type-1 & Type II ADSL modem stock is empty in our circle. Why such delay caused for issue of APO for purchase of modems ^{is} when it is well known that Broad Band ARPU is high and we have the opportunity to capture market?
5. In the realm of stiff competition in a metropolitan city like Kolkata for ensuring level playing field modern equipments ^{at} par with the private operators are of emergent need of our circle. But, unfortunately no back end support is visible. Immediate and adequate supply of modern GSM equipments can help us to turn around.
6. Indian Railways, Central Government, State Government, Central & State Government undertakings to be pursued for obtaining state owned BSNL services in compliance with the Bharat Nirman plan and to mitigate social obligation of Government of India.
7. 100 percent fund allotment for maintenance purpose must be ascertained to ensure payment to Non regular workers within committed time frame. Delayed payment of wages to such workers creating labour unrest and loss of work.

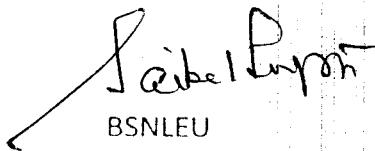
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Issues related to employees:

1. Early settlement of pending vigilance cases lying with the executive officials is solicited.
2. We demand financial up gradation of post 1.1.2007 BSNL recruited employees by affording 30% fitment benefit or by providing five additional increments to remove intra cadre inequality. So far executives have got this benefit but in case of non executives justice denied.
3. In the forthcoming membership verification process Proportional Representation method may please be incorporated by amending previous code of conduct for recognition rule.
4. Immediate implementation of CPSU hierarchy in BSNL is solicited.

On behalf of all the Non executive & Executive unions and associations of BSNL, Kolkata Telephones we request your direct intervention to resolve the issues. We do believe that bad days of BSNL will be swept away by our sincere and dedicated efforts. If winter comes, spring can not be far behind.

With regards,

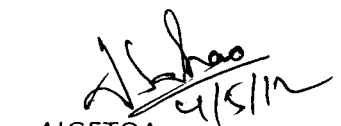

BSNLEU


NFTE BSNL


SNATTA


SNEA


AIBSNLEA


AIGETOA
Circle Secretary
AIGETOA, CTD