

Minutes of agenda meeting held with CGM,CTD on 20th July 2011

A meeting was held in the chamber of CGM, CTD to resolve the pending issues of DR Executives. Representing AIGETOA, CTD, Sri Deepak Kumar Sahoo (CS), Sri Saikat Das (ACS), Sri Dinesh Roy (All India Spoke person, AIGETOA) and Sri Debjit Saha (Member) attended the meeting. The meeting was held in a very cordial atmosphere and CGM CTD gave his time and ear to all the issues of DR-JTOs and assured to solve those that comes under his purview. The following matters were discussed in detail.

1. **Officiating Promotion (JTO to SDE):-** CGM has assured to expedite the officiating promotion procedure for 2001 batch, 2002 batch and later 2005 batch in phased manner.
2. **Substantive posting of JTOs of 2005 batch:** - We have requested to complete the substantive posting of 2005 batch and issue the substantive posting order for whatever case that have been received by the CTD HQ.
3. **E1-E2 Upgradation for the executives who joined before October 2002:-** The matter is already in process and will be expedited soon. We requested to issue the upgradation order for the cases that have been received by the CTD HQ.
4. **EPF related anomaly and statement for the year 2007-2008:-** The statement is still pending with EPF office and BSNL is yet to submit the statements for the later financial years . CGM has assured to take up the issue and to speed up the work from the company side and later take it up with the EPF office Kolkata.
5. **Posting of DR employees in External Maintenance (BB & Landline):-** It is requested to appoint DR employees of BSNL of the forthcoming batches to External Maintenance, as major portion of the revenue is coming from BB and LL. There is acute shortfall of knowledgeable person to take up the responsibility of maintaining the External Lines.
6. **Beside the issues related to the DR Executives, some development issues related to CTD was also discussed in the meeting. Some of them are as follows**
 - a. Proper marketing and distribution of CDMA product
 - b. Implementation of some attractive scheme of CDMA Product
 - c. Proper return policy for Data Card for hassle free change or replacement of product
 - d. Immediate optimization of CDMA network
 - e. Up gradation of remaining CDMA 1X BTS to EVDO BTS
 - f. For CDMA customers, rental charged during TD period may be auto adjusted after permanent disconnection or reconnection
 - g. Online Recharge facility for CDMA Prepaid customers
 - h. To sufficient store to External so that Broadband Lines can be maintained on priority basis.
 - i. Up gradation of 2G and 3G network with sufficient number of PCMs
 - j. Implementation of proper fault monitoring system for Broad Band customer. Regular meeting at area level should be started with area GMs to review long pending faults and and to take necessary action to retain the customer with the service of BSNL.