



All India Graduate Engineer Telecom Officers Association

(An Association of DR Graduate Engineers / Account Officers of BSNL)

Website: www.aigetoachq.org

Circle President

Amit Das

+91-9433400201

amitdas.calcutta@gmail.com

Circle Secretary

Deepak Sahoo

+91-9432000014

deepakksahoo@gmail.com

No: AIGETOA/CTD/14-15/17

Kolkata the 15th September 2014

To

The GM(HR & Admin.)

BSNL, CTD

3rd Floor, Telephone Bhawan,

Kolkata-700001

CALCUTTA TELEPHONES (BSNL)
TELEPHONE BHAWAN
Contents Not Verified
No. 258, Date 16/9/14
269
Address
Sta. *AS*

Sub: Immediate formation of staff grievance cell in each areas of CTD as per the guidelines issued by BSNL CO

- Ref: 1) BSNL CO Letter No. 1-2/2004-SG, Dated 19th October 2004
2) BSNL/7-9/SR/2013 Dated the 1st May 2014
3) Model Grievance redressal procedure for the staff and officers in the CPSE (BPE o. M. No. 16(84)/82-GM Dated 5th Sept, 1985)

Respected Sir,

With great honour, it is our privilege to inform you that, BSNL CO had issued various guidelines from time to time for the formation of Staff Grievance cell in each area of Calcutta Telephones for the redressal of grievances at field units, but it has been observed that so far the Staff Grievance cell has not been formed in Calcutta Telephones.

In view of the above, you are requested to set up a Staff Grievance cell in each area of CTD for the redressal of grievances at the respective field units. The Letters & guidelines issued by BSNL CO are enclosed herewith for your ready reference and further necessary action please.

Thanking you,

Yours Faithfully

AS
Deepak Sahoo
(CS, AIGETOA-CTD)

O/C

Copy to:

1) GS (AIGETOA)

2) CGM/CTD